## **Deborah.Easterling**

From:

Deborah.Easterling

Sent:

Monday, September 17, 2012 10:36 AM

To:

'Jessica Kuk'

Subject:

RE: Protest\_Letter for Docket # 2012-177-WS

Dear Ms. Kuk,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling Administrative Assistant

----Original Message----

From: Jessica Kuk [mailto:jrjkuk@live.com] Sent: Sunday, September 16, 2012 8:11 PM

To: PSC Contact

Subject: Protest\_Letter for Docket # 2012-177-WS

Protest\_Letter

The attached file is the filled-out form. Please open it to review the data.

and 1204

Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210



Phone: 803-896-5100 Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

\* Required Fields

Letter of Protest in Docket 2012 - 177 - WS

Print

**Email** 

 Date: \* September 11, 2012
 In Docket
 2012 - 177 - VVS

 Protestant Information:

 Name \*
 Jessica Kuk

 Mailing Address \* 9069 Tulagi Court

 City, State Zip \* Tega Cay
 SC 29708
 Phone \* 803-397-6009

 E-mail

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section <u>must</u> be completed. Attach additional information if necessary.)

We are customers of TCWS and have been for 8 yrs.

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

Tega Cay water is trying to put in a 50% increase again citing upgrades. They did this a couple years back citing upgrades and did nothing. They have severe sewage spills each year and unsafe drinking water. The they dump sewage, into the lake and send several unsafe drinking water alerts out every year. Residents are prohibited from swimming in certain areas near the marina due to their unsafe handling of hazardous waste and improper management of funds previously provided for upgrades that never occurred. We have had to install a water filtration system in our home because the water tastes and smells awful. This company should be shut down rather than awarded more money from captive customers. They have a monopoly on our town and use that to their advantage to increase rates without delivering results. We have had DHEC in here researching and investigating them. Numerous residents have complained about sewage leaking in their yards. Our lakes, streams, natural areas, wildlife, children, families and quality of life depend on safe drinking water and safe handling of sewage. TCWS is incapable of providing the fundamentals that every citizen pays for in this town.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony?  $^{\star}$ 

Yes if needed